



## Communications Carriers May Be After Your POTS



### Timely Telecom -

Historically the method used by communications carriers to deliver services to your premises was something we did not need to concern ourselves about. Based on the requirements the "telephone company" provided the appropriate services and only when we had unusual and specific needs did we request special services.

In recent times, as enterprise or institutional users we welcomed the introduction of fiber optic and internet services. Even if we did not fully understand the technology, conventional wisdom advises us that these technologies are superior. But as with many improvements there are often unintended consequential problems.

Many essential though low-key telecom services utilize Plain Old Telephone Service (POTS). Elevator phones, FAX machines, alarm circuits, private telephone lines, blue light safety phones and other devices continue to use copper POTS lines because they may work better, meet regulatory requirements, or up to now, cost less. But, due to the diminishing number of POTS lines in service, and the increasing cost to maintain them, carriers want to eliminate POTS service.

Our experience reveals that most enterprises and institutions do not know what services still utilize POTS or why. Following is a statement of what is to come and actually speaks for all carriers:

Verizon has stated: **Discontinuation of Certain Business Lines (POTS) services.**

This is a notification that all remaining Business Lines (POTS) service provided by Verizon subsidiaries ... will be disconnected on or after June 30, 2023.

<https://www.verizon.com/business/support/vec/onlinehelp/guidesandtutorials/products/discontinuation/discontinuation-announcements.html>

Expect to see increasing cost and diminished service all with the intent of forcing you to abandon POTS.

Contact ConOps Solutions at 908 864-2102 for a no obligation discussion regarding the best approach to your communications technology needs.

**CONOPS SOLUTIONS**  
908 864-2102